



Lockbox Battery Preservation

Introduction

The REALTOR® lockbox has internal, lithium batteries. The batteries in GENI lockboxes last between 2 to 3 years, depending upon climate, storage and use. The batteries in GENII/NXT/NXT Wireless lockboxes last up to 6 years, depending upon climate, storage and use.

Preserving Battery Life

The following tips can help to preserve the life of the lockbox batteries:

- **Lock the Lockbox Keypad:** You should lock the keypad to prevent activating it and possibly running down the battery. If you are transporting lockboxes to and from a listing, it is a good idea to lock the lockbox keypad. If the keypad is locked and something heavy lands on the lockbox during transport, you will not activate the keypad and wear down the battery if the keypad has been lockbox. You can lock the keypad in one of two ways:
 - To manually lock the keypad, insert your SentiCard® and press your **PIN + ENT**. When the lockbox displays the **READY** light, press **FUNC + 6 + 7 + ENT**.
 - You can check the **Auto Lock Keypad on Shackle Release** checkbox on the **Agent Default Lockbox Settings** or **Custom Lockbox Settings** window in the **REALTOR® Lockbox Web Site** or **SentiCard® Utility**.
- **Remove your SentiCard® from the Lockbox Card Slot:** Leaving your SentiCard® in the lockbox's card slot will shorten the battery's life. We recommend using your SentiCard® to access and program your lockboxes. Do not store your SentiCard® in the card slot on the lockbox.
- **Avoid Excessive Heat:** Store your lockboxes away from any heat sources. We recommend storing them in a cool, dry location.
- **Rotate the Use of Your Lockboxes:** If you own multiple lockboxes, rotate the use of lockboxes. As one is returned from having been out in the field for a while, replace it with one that has not been used recently.
- **Avoid Storing Unpackaged Lockbox Batteries Together:** Do not store unwrapped batteries together. If the metal ends of the battery are touching one another, it can cause a short circuit or cause bodily harm or property damage.

Summary

Please refer to these battery preservation tips in order to preserve the life of the lockbox batteries. If you have any further questions about the lockbox batteries or how to preserve them, please contact Sentrilock Support at 1-877-736-8745.

Phone: 877-736-8745 • Fax: 513-618-5801

www.sentrilock.com

2710 East Kemper Road • Cincinnati OH 45241